

Dial-in Connectivity for Machine Support

Remote Access Maintenance

Minimize Downtime - Increase Productivity

Now you don't have to wait for a service technician the next time your machine is experiencing problems. Combi can provide dial-in connectivity through a remote access ethernet modem, now available in our case packing and case erecting equipment.

Easy to Use

Your Combi machine will be equipped with the appropriate hardware and a built-in configuration utility which makes installation quick and easy and helps ensure a troublefree connection. All you provide is an analog fax line to communicate through.

Reduce Expensive In-Field Service Calls*

With our improved ability to respond to critical situations without actually being on site, costly field service calls and the travel expenses associated with them are minimized.

Combi can provide quality technical support in real time including:

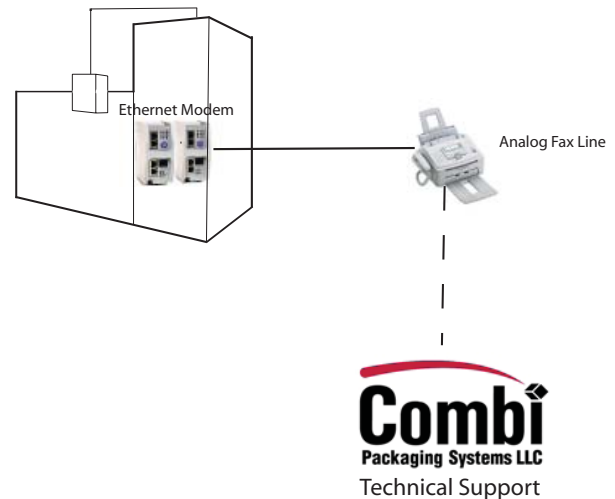
- Perform diagnostics and monitor the machine's state of operation
- Collect data
- Upload and download new programs

Lower Your Maintenance Budget Today

- Easy and dynamic communication between machine users and Combi service technicians without experiencing costly service calls
- Reduce costly machine downtime and the bottlenecks in your production it creates.
- Support available after regular business hours
- Quick and easy to implement

Initial cost includes six, non-warranty dial-up service calls for 12 months. Thereafter, remote support can be continued for a yearly subscription fee.

*Contact a Combi service professional today to learn how you can profit from Combi Remote Access Maintenance.
Call 1-800-521-9072 or email service@combi.com*



**Use of this service will not entirely eliminate the need for in-field service calls*