

## STANDARD START-UP & TRAINING SERVICE WITH EVERY SYSTEM

To guarantee a successful first impression, all Combi custom systems require our **EZ Start-Up and Training Service**.

- Equipment installation inspection
- Proper machine set-up and power-up testing
- Multi-point safety checks and machine operational sequences
- Maintenance personnel training on troubleshooting and preventative maintenance requirements
- Operator training
- Supervise initial production run and share operational improvement recommendations
- Warranty activation

## OPTIONAL ON-SITE INSTALLATION SUPERVISION & SUPPORT

Recommended for customers who desire boots-on-the-ground Combi project leadership while equipment is being put in place and connected to utilities.

- Ensure equipment is anchored in place according to best practices and manufacturer requirements.
- Validate installation and connection of power and air.
- Provide assistance to ensure proper communication between integrated pieces of equipment.
- All aspects of Combi's EZ Start-up & Training Service

## SELECT YOUR PREVENTATIVE MAINTENANCE AGREEMENT LEVEL

### COMPREHENSIVE ASSURANCE

Recommended for operations where uptime is essential, Comprehensive Assurance includes everything from Uptime Edge plus:

- Preventative maintenance service call every three months performed by combi expert technicians
- Pre-defined maintenance parts are replaced at no charge according to Combi's recommended schedule

### UPTIME EDGE

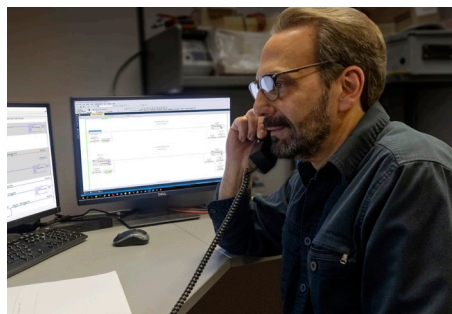
For customers looking to augment Essential Care with additional support.

- Preventative maintenance service call every six months performed by Combi expert technicians
- 5% discount on parts and service
- Component lubrication and cleaning

### ESSENTIAL CARE

Intended for customers looking to manage remote support costs and safeguard productivity with an annual on-site equipment evaluation.

- Free unlimited phone support
- Yearly audit inspection that includes a detailed report of recommended maintenance activities and evaluation of spare parts inventory





# MAXIMIZE UPTIME, MINIMIZE DOWNTIME

## COMBI IS YOUR PACKAGING AUTOMATION SERVICE PARTNER

- ▶ Industry-certified technicians
- ▶ Nationwide coverage
- ▶ Rapid response times
- ▶ Deep expertise in all major packaging technologies
- ▶ Proactive support tailored to your needs



## COMBI KNOW-HOW KEEPS YOUR LINE RUNNING AT FULL SPEED

Whether you need help launching your new system or want peace of mind with ongoing support, Combi's service team is here every step of the way.

Call us now to schedule a consultation or learn more about our service packages.

