



Returns Policy

Thank you for shopping at CSPD.

This Return Policy will govern returns and refunds with respect to the purchase and sale of parts and accessories offered for sale to a buyer ("Buyer") on <http://www.combi.com/en/CSPD> ("Products") by Combi Packaging Systems, LLC (the "Seller") (collectively with Buyer referred to as the "Parties") as provided in any quotations, offers to sell, proposals, payment authorization forms, purchase orders or other orders (collectively defined as the "Agreement"). Unless otherwise stated herein, the Terms and Conditions at <http://www.combi.com/Content/uploads/CSPD-TermsConditions08-2017.pdf> supersede this Return Policy.

Returns Process

The Buyer may return to the Seller eligible Products within thirty (30) days of the original purchase of the Product for credit equal to the amount of the purchased Product less a 15% restocking fee.

Unless otherwise stated below, a Product is **eligible for a return if all of the following are satisfied:**

- The Product was purchased within the last thirty (30) days;
- The Product is in its original packaging;
- The Product was not used by the Buyer or damaged in any way;
- The Buyer has the receipt or proof of purchase to provide the Seller; and
- The Buyer requests and obtains a Return Merchandise Authorization (RMA) number from the Seller.

The Seller reserves the right to refuse return on inactive make-to-order Products.

To obtain a Return Merchandise Authorization (RMA), contact the Seller by:

- Phone number: 800-344-9883
- Email: CSPD-CSR@combi.com
- Website: <http://www.combi.com/en/CSPD>

Please send the Product in its original packing, the receipt or proof of purchase, and the RMA form to serve as a return packing slip, to **CSPD at 5365 E Center Dr. NE Canton, Ohio 44721 USA.**

Shipping charges

The Buyer is responsible for paying any and all costs of shipping and for the risk of loss of or damage to the Product during shipping, both to and from CSPD related to any return under this Return Policy.

Damaged items

If the Buyer believes it received a damaged product, notify the Seller immediately pursuant to the Terms and Conditions.

Contact us

If the Buyer has any questions about this Returns Policy, please contact the Seller at:

By phone number: 800-344-9883

By [email: CSPD-CSR@combi.com](mailto:CSPD-CSR@combi.com)

By visiting this page on our website: <http://www.combi.com/en/CSPD>